

# FIRST CLASS Upgrade

## Make Your First American Home Warranty Coverage Even Better

A First Class Upgrade (FCU) upgrade extends protection for many covered systems. Optional coverage items (\*) must be purchased for FCU to apply.



Air Conditioning



Dishwasher



Oven/Range/  
Cooktop



Trash  
Compactor



Garage Door  
Openers



Ductwork



Heating



Built-in  
Microwave Oven



Plumbing



Clothes Washer  
and Dryer\*

### Adding a First Class Upgrade further protects your clients' budgets from hassles and expenses:

- The Company will cover fees associated with the use of cranes or other lifting equipment required to service roof-top air conditioning units\* and heating units.
- Where local building permits are required prior to commencing replacement of appliances, systems or components, the Company will pay up to \$250 per occurrence for such local building permits. The Company will not be responsible for replacement service when permits cannot be obtained.
- The Company will pay costs related to refrigerant recapture, reclaim and disposal (if required) and the removal of an appliance, system or component when the Company is replacing a covered appliance, system or component.
- The Company will repair or replace a system or appliance that was improperly installed, modified or repaired, or was not properly matched in size or efficiency at any time prior to or during the term of this contract provided the system is not undersized relative to the square footage of area being cooled or heated. In the event that a covered mismatched system or improper installation, modification or repair is in violation of a code requirement, Limited Code Upgrade applies.
- Limited Code Upgrade: The Company will pay up to \$250 in the aggregate under this contract to correct code violations when effecting approved repairs or replacements. The Company may, at its option, pay the contract holder in lieu of performing the work.

## Portfolio Management Sales and Service Department

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